

Joining up health and care: Your views and feedback

Greater Nottingham Transformation Partnership
Thursday 1 February 2018

Welcome

Paul Midgley

Greater Nottingham Citizens' Advisory Group

Housekeeping and objectives

- No fire alarm planned this evening
- **Our format:** Presentation followed by discussion, with time for questions at the end (programmes on your tables)
- Please be **respectful**, we all need time to have our say
- **Objectives** for the next two-and-a-half hours:
 - To bring you up to date with what's happening in health and social care
 - To discuss your views and experiences so we can feed back into our ongoing work
 - To answer any questions you might have
 - This is **your forum**. We've created this time for you
- Forms on your tables to submit questions at any time

Who's here tonight...

- **Presenters:** Dr Nicole Atkinson and Paul McKay
- **Table facilitators:** From the transformation programme, STP, CCGs, Citizens' Advisory Group and local patient leaders
- **Scribes:** From across our partnership to record your feedback
- **Patients and citizens:** To give us your views and opinions
- We have the **right people in the room** to ask and answer questions, explain what's happening now and also to shape what's to come

Ground rules

- This is the **second** public event we've held in Greater Nottingham
- The questions and answers from the first event have been circulated and are on your tables
- The intention tonight is to keep moving the conversation forward
- Please be **respectful** in how you express your opinions
- **Please remember:** we're all working towards the same goal – we want to make sure everyone gets the best care possible from a health and care system fit for the future
- We have an **opportunity** to build on the best practice we've already established locally

A partnership approach

Dr Nicole Atkinson

GPs and clinical lead in Greater Nottingham

Paul McKay

Deputy Corporate Director of Adult Social Care and Health at Nottinghamshire County Council


Our story so far...

1. We have to change
2. It's not simply about pumping more money into the system
3. We believe we can join up all of the different NHS organisations and the social care delivered by local councils
4. Our local NHS has a history of innovation that we can build on
5. This will not change the fundamental principles of the NHS

Objectives shared by all of our organisations

Nottingham University Hospitals 
NHS Trust



Nottinghamshire Healthcare 
NHS Trust



Clinical Commissioning Groups

- Pioneering work that sits underneath the Sustainability and Transformation Partnership (STP)
- The key aims are:
 1. Improve health and wellbeing
 2. Improve the care provided and the quality of services
 3. Tackle the growing pressure on budgets

Quick overview of the last three years

- **Phase 1** – we compared our system to others internationally and decided there was value in working towards integrated health and social care
- **Phase 2** – We started to map and plan what this integration could look like
- **Phase 3** – Announced nationally as an ‘accelerator’ site for integrated health and social care. We’re currently putting in place the building blocks of what is needed to join-up
- **Phase 4** – options for moving forward to be considered later this spring

A model of Population Health and Wellbeing

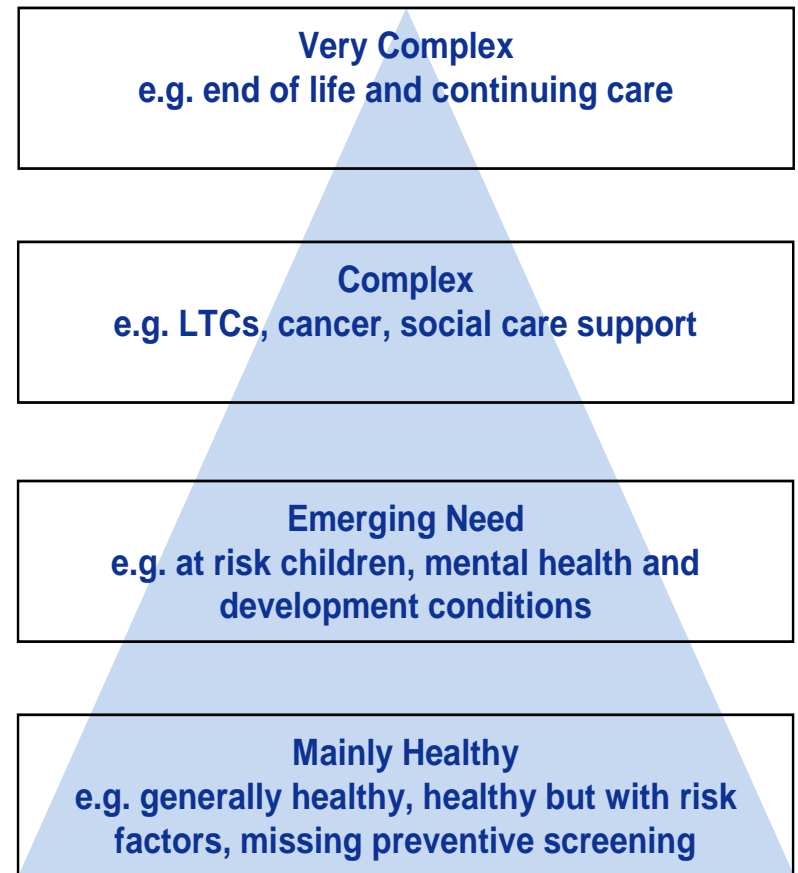


Three main aims:

1. To support people to stay well and independent
2. To provide care close to home wherever possible
3. To ensure people are only in hospital when that is the right place for their care

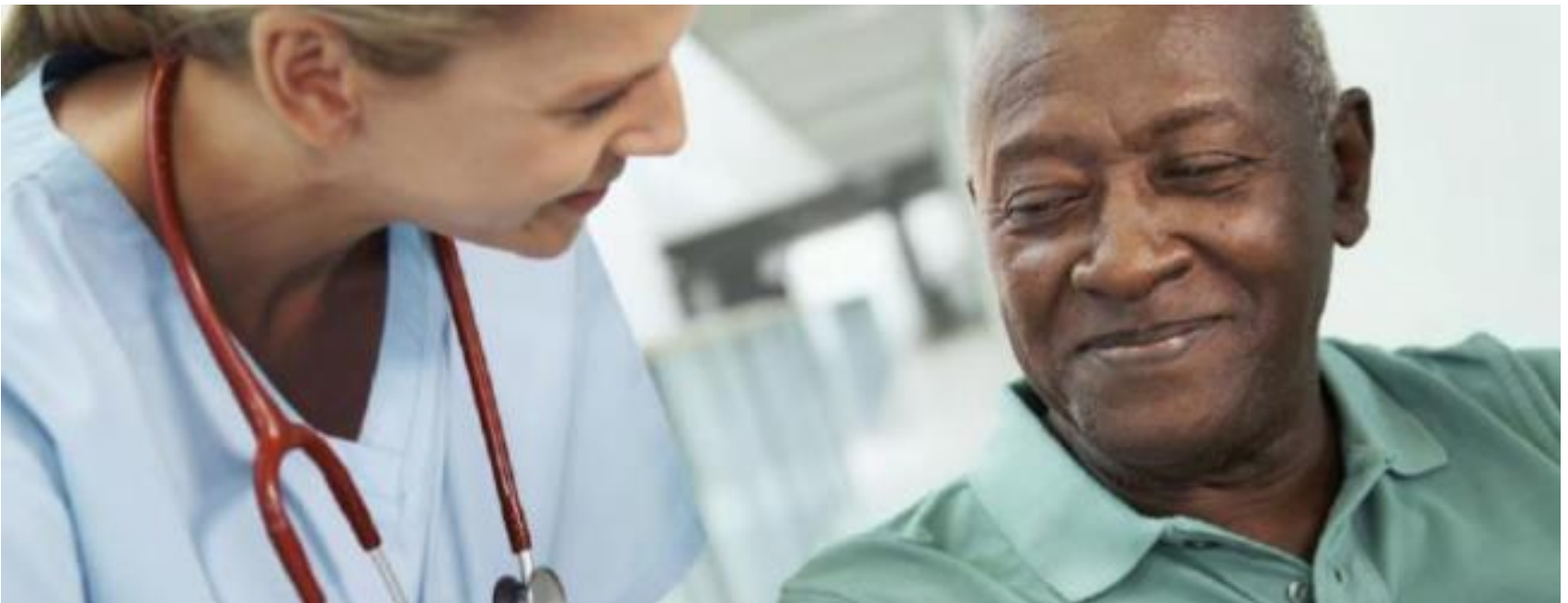
Targeting care where it is needed most

- **Complex and Very Complex Needs:** Identifying patients early and putting steps in place to improve their care
- **Emerging Needs:** Proactively supporting people to stay healthy by giving experts the right tools and interventions
- **Mainly Healthy:** Engaging people, particularly those that are harder to reach, to remain healthy and access the right care in the right way.



For the first time...

- We're looking beyond health to understand all of the other factors involved in the care that people receive
- City and County Council are an important part in all of this: the integration of social care will help us to provide more joined-up support



The County Council's approach and integration principles



- November 2017: a motion was passed by the council that supports the better integration of health and social care services and supports the STP as a means of serving the needs of the population and providing the best value for public money

The County Council's approach and integration principles

- In any partnership development the council would need to ensure that the **principles of integration** were considered to ensure:
 - Our statutory duties, strategy and Care Act requirements were met
 - Better outcomes for citizens
 - People would have the access to the right support at the right time to promote independence



Benefits for our citizens



- Prevention and proactive care
- Standardised pathways of care
- Integrated care provision

Benefits for our system



- More efficient, joined-up working
- Fewer barriers, less duplication = streamlined
- Meeting rising demand
- More cost-effective

Next steps for the County Council

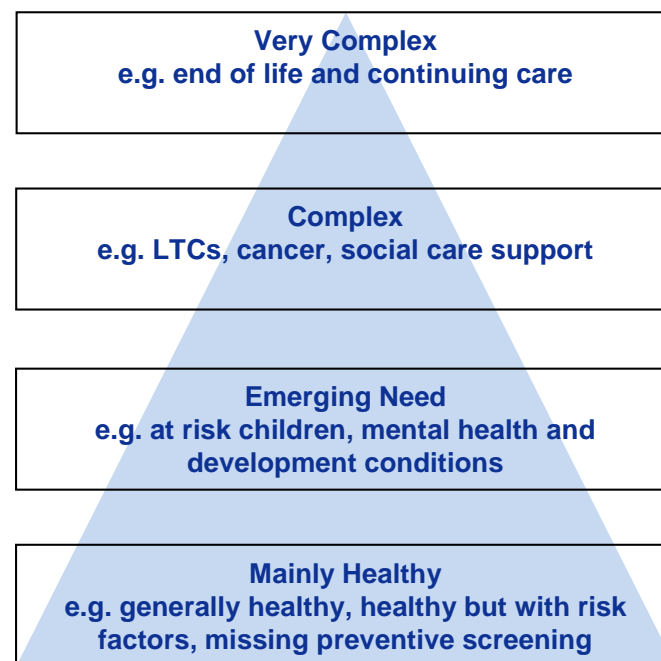
- A progress report on the development will be presented to the Adult Social Care and Health Committee on 5 February 2018
- A report on the options and recommendations of the next phase will be presented to the Adult Social Care and Health Committee on summer 2018

Group discussion

At your tables

Discussion for this evening

- Thinking about the principles of our new model of **Population Health and Wellbeing**:
 1. To support people to stay well and independent
 2. To provide care close to home wherever possible
 3. To ensure people are only in hospital when that is the right place for their care
- Also thinking about how we **target services** based on need (See four categories opposite)
- Your facilitators will talk you through this in more detail:
 - 45 mins for discussion
 - 35 mins for feedback



Questions

From the floor

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Closing remarks

Paul Midgley

Greater Nottingham Citizens' Advisory Group

Closing remarks

- Observations from this evening
- Feedback forms on your tables
- Next event: date and location to be circulated soon
- Please keep an eye on our website for updates
www.GreaterNottinghamTransformation.co.uk



Thank you



The Nottingham and Nottinghamshire
Sustainability and Transformation Partnership



Nottingham
City Council



Nottinghamshire
County Council

