

# Feedback Form

Greater Nottingham Transformation Partnership – 10 May 2018

## What was the best thing about today?

Efficiently delivered

Meeting others and sharing ideas

Hearing the issues other participants had encountered

Opportunity to share experiences, opinions and thoughts during the table discussions

Very good people experience in the room with lots of information to be obtained

Networking and hearing about others' experience

Venue

Hearing future plans re: transformation in Nottingham and views of patients (including concerns)

Meeting the patients/carers

All parts were good

Questions from the floor

Looking at trying to improve services

## What could have been better?

Fewer professionals at the table

Handout of presentation from Dr Porter or info as to where it can be found on the website

Could not see the slides from Helen Griffiths

Honesty! We know that £22bn saving in health expenditure – tell us that and saving money is needed

Need presentation slides with space to write notes! Talk to presentations not just read them. Fewer managers and more front end users

People keeping to the brief set in the discussions

Seek consent for photos at the start of the event and not during

Before and after integrated discharge plan not visible, paper ones needed to be supplied

More time for questions from the floor

Ditch the format of table discussion

Hold the meeting in the evening when more people can attend

Would have been better to know topics at tables

Copies of the presentations / slides in order to read and pass on to other citizens/patients

Having rep from social care. Where were they?

More explanation of governance

More time for questions

Allocation of time to respond to questions from the floor

A bit more time – it was a rush to get everything in and things get missed

**Did you have any questions that you were not able to ask and would like us to respond to? (please include a contact number/email)**

Rather than waiting for Government policy to dictate, could a local decision be taken to integrate health and social care for the benefit of local citizens?

What is happening to Circle?

Where are we with information sharing with social care?

No but would have liked to hear more about plans for mental health services and concerned about lack of training across many services, eg GPs and primary health services

I did ask Dr Porter and got my answer

Impossible to discuss points beyond platitudes

I have a concern that mental health did not feature. Integration needs to include mental health issues

**We're holding more public events to discuss the health and care transformation work. What would you like to see on the agenda?**

Personal responsibility for health

The use of technology by the individual – apps, etc

Things that equip and empower

Update on progress with data

Privatisation / austerity

More progress with the development of the ICS

Audit of social care spending, where does the money go? How much to Notts CC overhead?

Need updates of progress to date towards the goal of saving money

Define patient participation / patient involvement / consultation

Impact on mental health services, especially for those with enduring, serious mental illness

I question the point. I don't feel there will be any outcome or influence taken from this

Agendas open to participation – allow us to set the agenda

Mental health

**Please give any other comments:**

Written questions were a good idea

Please advertise the topics for consideration in advance of the meetings

All three events have been difficult for participants, ie today 1-4pm means workers cannot attend

What was done to facilitate the inclusion of carers and people with care responsibilities or who need to work

Difficult at times to get to grips with the scale of work being done

Overall a well-planned and prepared event

Overall, very good presentation with a very good speaker plus table 3 had very good staff (NHS)

Make sure you feedback

Publicity: let's have posters with few words – large font – less focus on photos

Somehow the atmosphere didn't feel quite right

Not a lot of general public

Constant changing of terminology unhelpful

Many thanks to all facilitators

Effectively, this is feeling like a 'done deal'. In my view this is privatisation by stealth – Jeremy Hunt's approach for sure – and I seriously doubt the accountability of the outcome. Good for the company's shareholders though

NHS staff are absolutely brilliant at what they do, but there does seem to be a lack of awareness of difficulties faced by mental health service users with medical problems

Please assess your overall satisfaction with the event on a scale of 1-5 (where 1 = very poor, 3 = average, 5 = excellent)	4, 3, 3, 4, 5, 3, 3, 4, 2, 5
<b>AVERAGE SCORE = 3.6</b>	